



# Yeastar Remote Management

Manage and Monitor Customer Premises  
Yeastar Devices Easily and Securely



Delivered via the all-encompassing platform of Yeastar Central Management, Yeastar Remote Management solution is designed for the easy management and configuration of customer-premises Yeastar PBX systems and VoIP Gateways. With powerfully built-in features like 24/7 monitoring, remote access, and sophisticated alarm system, it gives you the power to manage all devices centrally, spot issues before customers do, and quickly and securely take control of remote devices even if they don't have Public IP.

## ➤ Efficiency Tools for Optimum Device Management



### All Devices in Insight

Reach and manage all authenticated customer devices from a single web console. Personalize the dashboard to spot device performance & alarms trends at glance, and drill down into each detail with descriptive device and alarm lists. All critical device info, stats, alarm outlines, and operational shortcuts are presented in colored, searchable user interface.



### 24/7 Monitor & Actionable Alarms

Automatically monitor the device status and get warning message when problems occur. Over 30 types of alarms notify you of device disconnection, SIP trunk registration failure, system overload, network attack, and more. You can define warning level of each alarm and set granular notifications based on the alarm level, device, and device group.



### Secure Instant Remote Control

Access customers' devices via secure SSH tunnel and configure them using WebGUI as if you're in front of them. It's not necessary to do port mapping or open the firewall port on the customer side. All remote connections are HTTPS secured and doubled safeguarded by device connection authentication and remote access timeout mechanism.



### Shared Admin with Access Control

Add colleague accounts to co-manage customers' devices. Realize granular administration by limiting account permissions, grouping devices, etc. You can review comprehensive logs and have total traceability of each account's operation.

## ➤ No One Time Business

Happier Customers

Profitable Services

Yeastar does not sell directly to end user organizations. Besides selling the Yeastar devices, Yeastar partners can monetize support services with Remote Management and maximize profits. The ability to proactive monitoring, instant reaction, and efficient management helps build a professional solution for happier customers and better SLAs.

Supported Yeastar Devices	Feature Highlights	
<ul style="list-style-type: none"> <li>• P-Series PBX System (Appliance &amp; Software)</li> <li>• S-Series VoIP PBX</li> <li>• Yeastar Cloud PBX</li> <li>• TA 1610/1600/2400/3200 Gateway</li> </ul>	<ul style="list-style-type: none"> <li>• Central Device Management</li> <li>• Real-time Monitoring</li> <li>• Single-click Remote Access</li> <li>• Device connection authentication</li> <li>• Remote access timeout</li> <li>• Dashboard                             <ul style="list-style-type: none"> <li>-Drag &amp; drop data widgets</li> <li>-Device status summary by group</li> <li>-Alarms trends by timeframe</li> </ul> </li> <li>• Operation Logs</li> <li>• Colleague Account</li> </ul>	<ul style="list-style-type: none"> <li>• Device List</li> <li>• Device Group</li> <li>• Device stats synchronization (Device Uptime, Firmware Version, Mac Address, etc.)</li> <li>• Device notes</li> <li>• Alarm                             <ul style="list-style-type: none"> <li>-Real-time alarm list</li> <li>-Over 30 types of preset alarms</li> <li>-Subdivided alarm levels</li> <li>-Descriptive email notifications</li> </ul> </li> <li>• Unlimited notification contacts</li> </ul>

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