Hotel App on
Yeastar S-Series VoIP PBX

For Daily Hotel Operations

Hotel App empowers Yeastar S-Series VoIP PBX users to intuitively manage the booking and check-in and check-out of customers, check status of each room, offer mini-bar service, and run personalized billing reports, and more daily operational tasks in hotels and other hospitality environments. Improve business productivity and enhance guest experience with the powerful and affordable Hotel App.

Navigate through the Web interface, an orderly hotel and a systematic control of the operations are within grasp.

Benefits

- Advanced **hospitality applications** combined with a rich set of telephony features.
- Manage **guest arrival, departure, booking, wake-up call** etc. easily in the Web interface.
- Built-in **call accounting** and flexible call rate settings.
- **Billing report** with custom hotel information, room charges, call charges, and other expenses
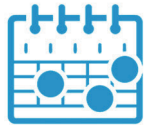
Features

- 30-day trial
- Check-in
- Check-out
- Booking
- Room groups
- Group checkout
- Room move
- Hourly stay
- Special pricing for holiday, weekend
- Set tax percentage
- Mini Bar
- Post room status via the phone
- Set Do Not Disturb
- Wake-up calls
- Room-to-room call
- Room must be clean
- Lock phone on check-out
- Call rate
- Billing report
- Invoice printing
- Guest list
- Email template

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Benefits

Room List

Hotel App presents a front desk dashboard with a full list of hotel rooms that allows for unprecedented control of your guests' arrival, departure, room move, wake-up call, mini bar consumption, DND, room clean/dirty status, etc. Hotel receptionist can quickly and easily conduct all the necessary operations in on place.

Booking Management

A must-have feature for hotelier: Make room reservations for first time comers in the Booking List or repeated guests from Guest List. Upon successful, the system will help you send an email reminder to the guest's email address.

Wake-up Call

Hotel staff can also schedule wake-up calls for the guests on the user-friendly interface upon guest arrival or anytime during their stay. Guests can also schedule their own wake-up calls on their room phones and cancel their own wake-up call schedule. Multiple wake-up calls can be set up for the same room.

Manage Rooms

Set up the type of a room, VAT, and room rates. Go beyond a single room rate and configure different price for weekday, weekend, and holiday. If the hotel offers hourly stay service, just decide which types of room can be used as hourly room here.

Mini Bar

The hotel staff's mini bar operations are simplified in S-Series Hotel App. For mini bar inventory, it can be directly added in the Web interface, and each item will be associated with a unique ID. So housekeeper or minibar attendant can report mini bar consumption via the room's phone and realize mini bar billing.

Call Accounting

S-Series VoIP PBX will automatically track phone calls and the hotel can set up flexible call rates in Hotel App to bill guests for phone usage, reduce telecommunication costs, and increase guest satisfaction.

Guest History

All past stays, current check-ins, and future reservations will be stored in the guest history. And you can add, delete, import, and export guests profiles. In the Guest List, hotel staff can directly make reservation and check-in an old guest.